
What has the DWP ever done for you?

**A brief review of recent
and future policy initiatives**

**Graham Dove
Fraud & Error Policy Team**

The Good Old Days

- Enough money for all
- Benefit periods
- Extra subsidy for fraud overpayments
- WBS/SAFE
- VF funding
- Performance Standards Fund

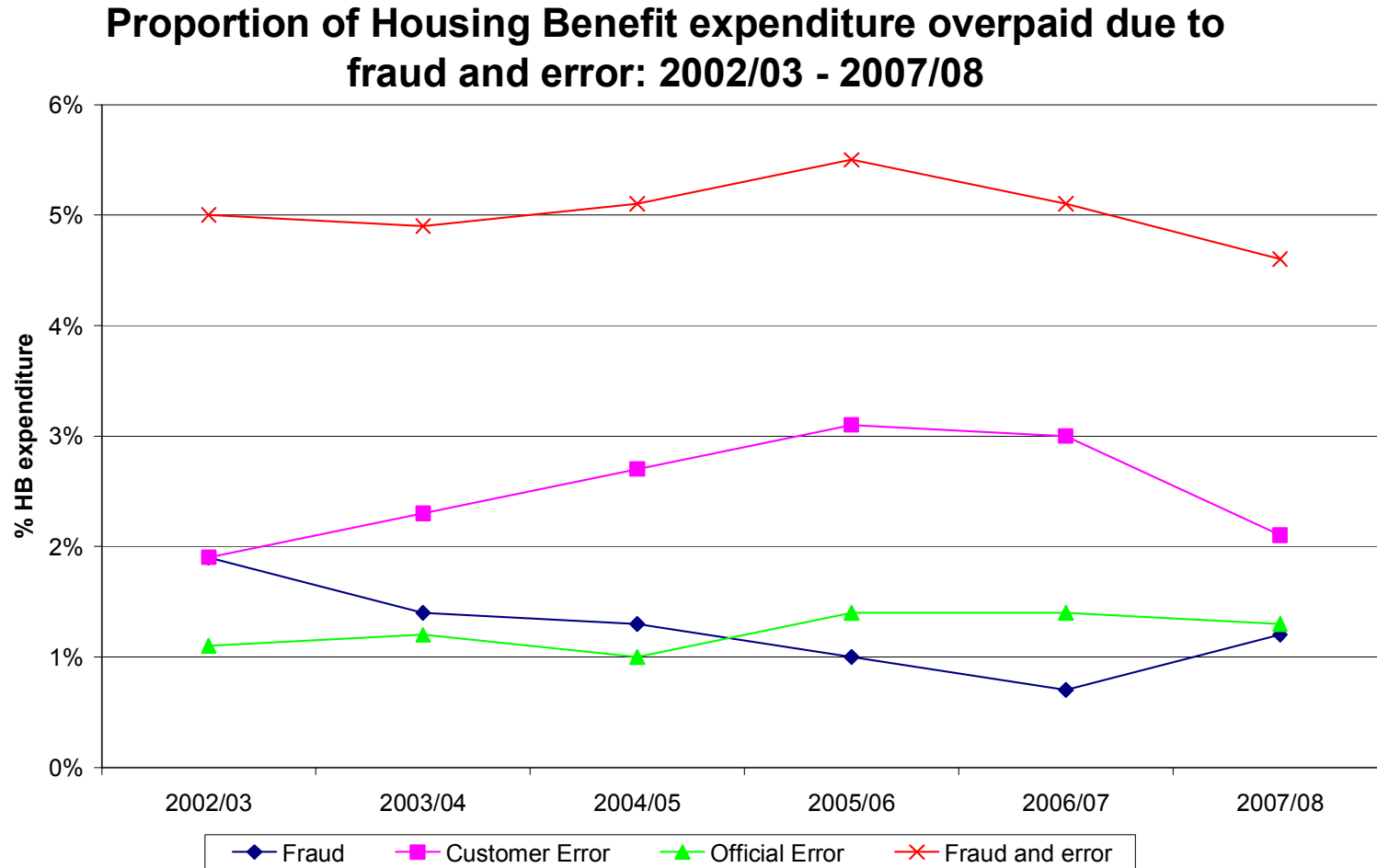
HB Reform

- Monthly data matching
- Abolition of benefit periods
- Performance standards
- Activity-based targets i.e. for visits and reviews
- Pension & Tax Credits
- No separate funding for fraud

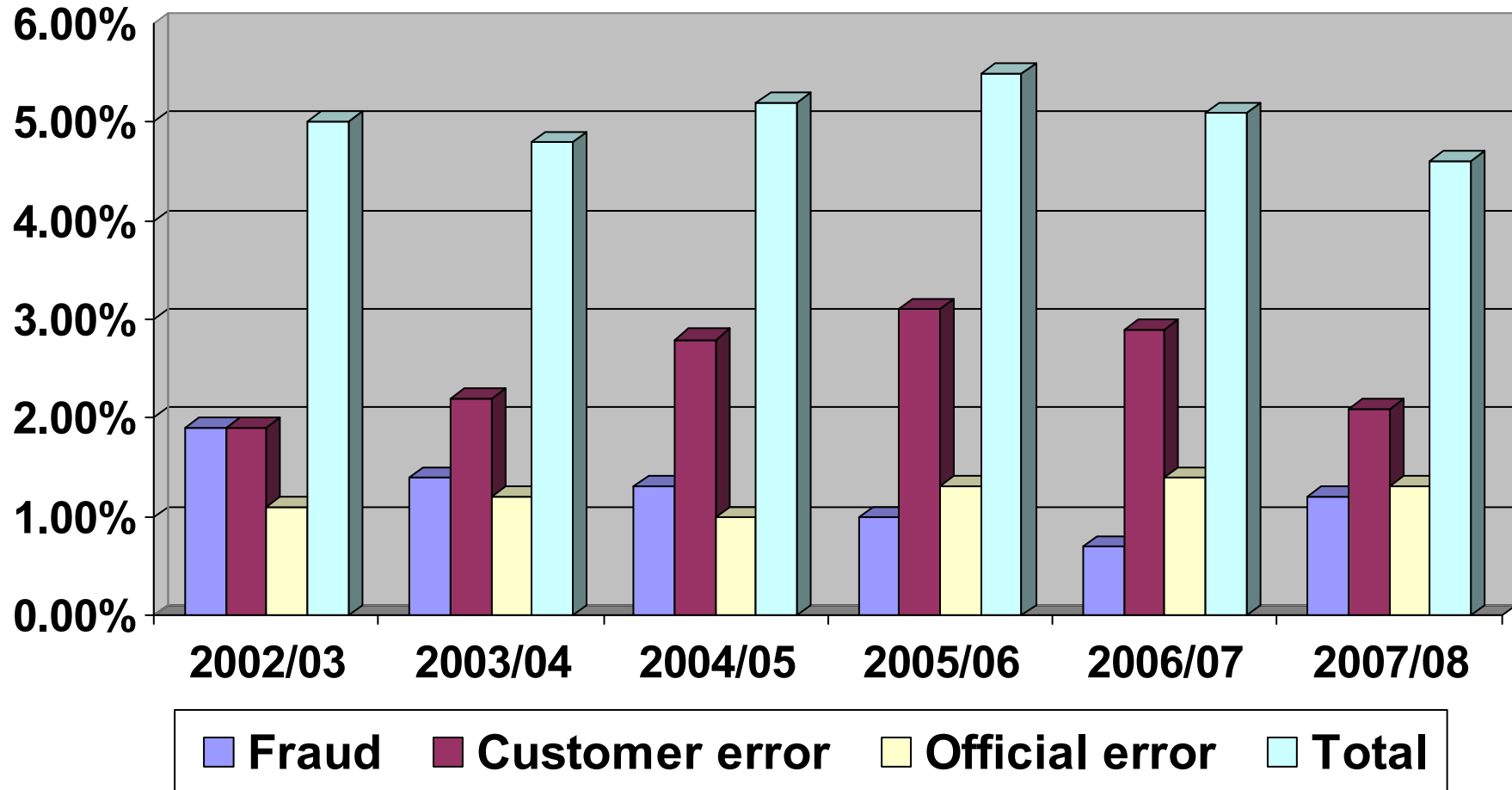
Fraud & Error

- Audit Commission & NAO reports
- DWP reports on fraud & error
- HB F&E Action Plan
- Right Benefit Indicator

Total HB expenditure overpaid

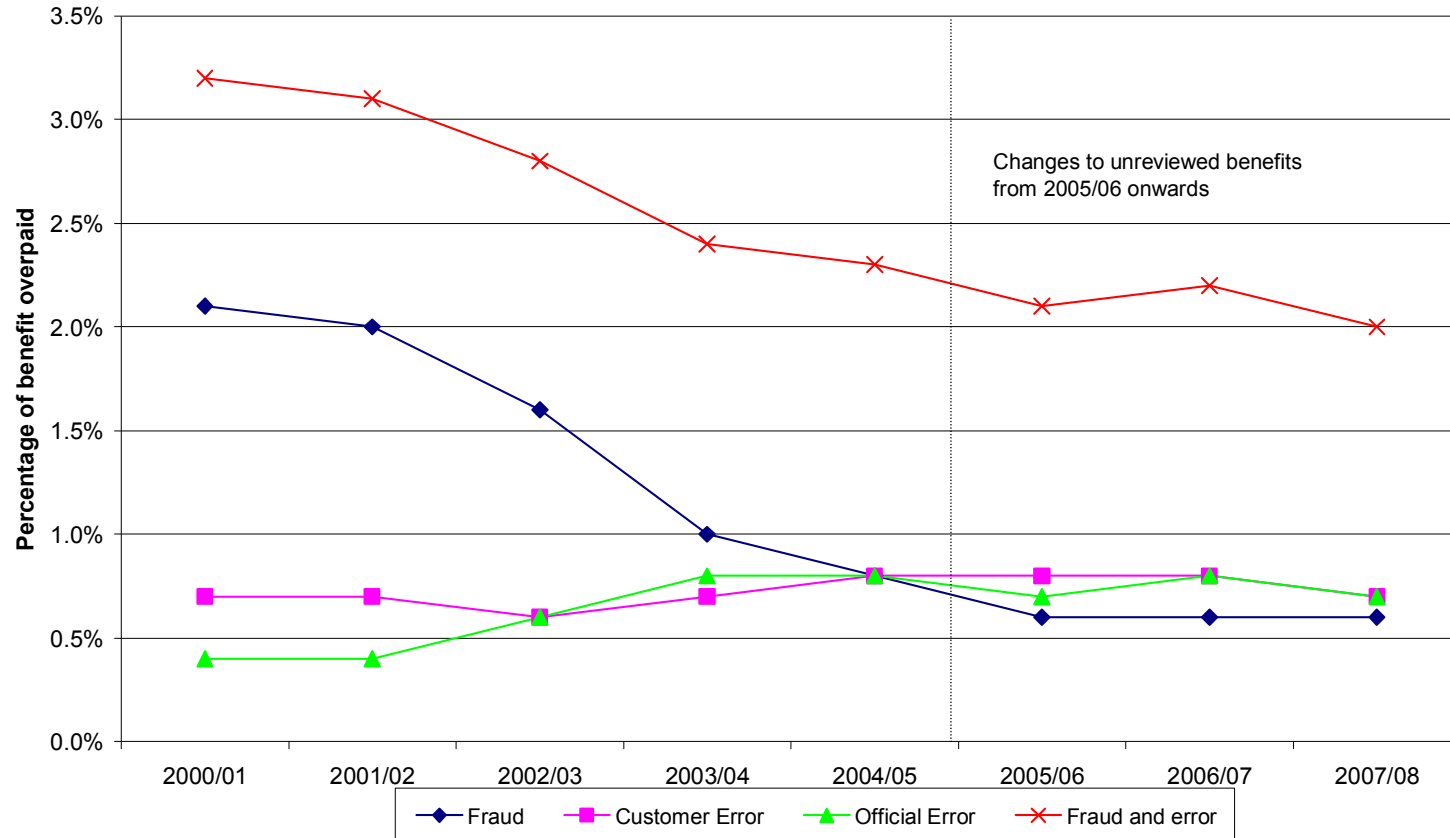


% of HB expenditure overpaid



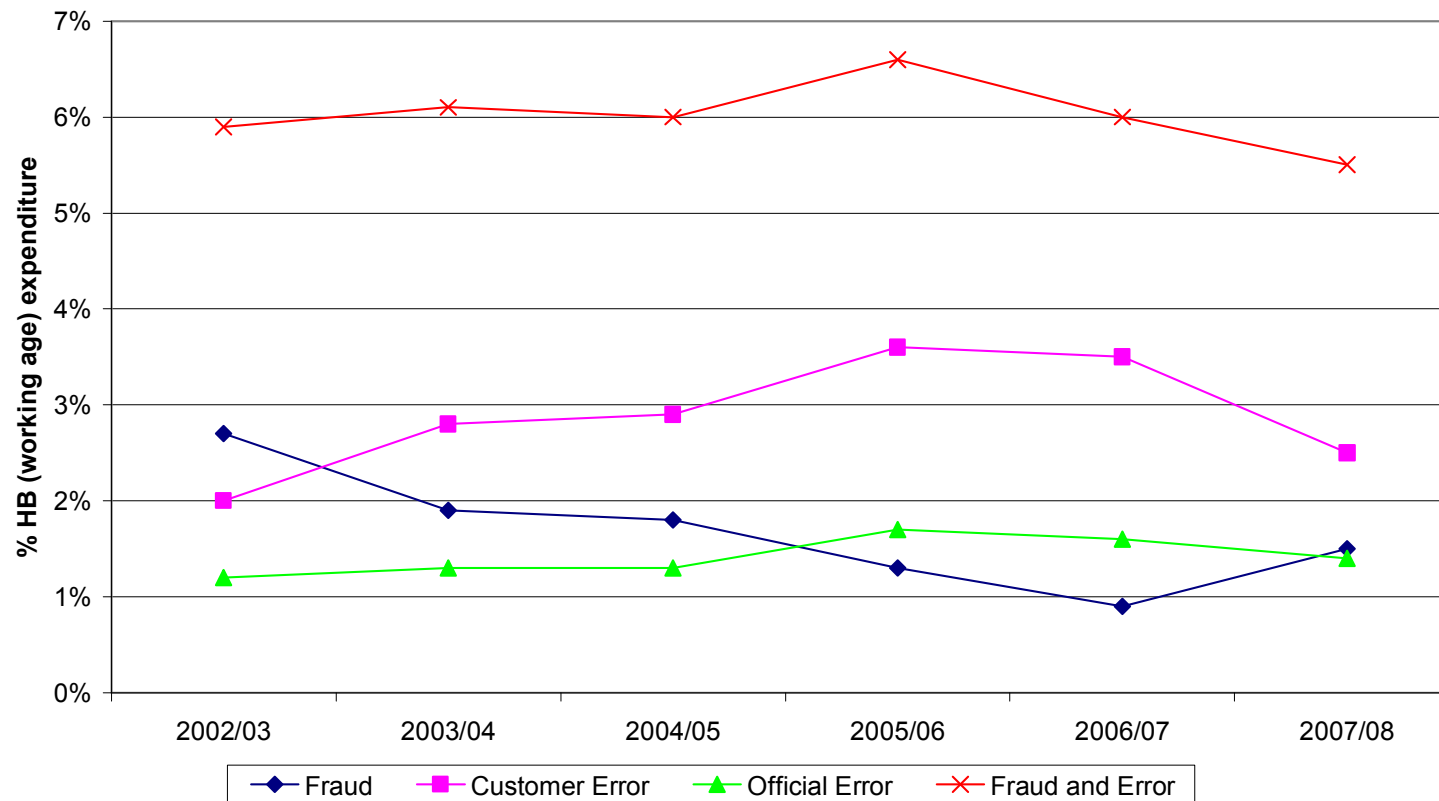
Total benefit expenditure overpaid

Proportion of total benefit expenditure overpaid due to fraud and error: 2000/01 - 2007/08



HB working age expenditure overpaid

Proportion of Housing Benefit (working age) expenditure overpaid due to fraud and error: 2002/03 - 2007/08, PSA10B



Latest developments

- LHA
- SHBE & HBRF
- Real Time Verification
- Right Benefit Toolkit
- CRA
- VRA
- WRA

Research

- Customer's reporting of changes
- Customer's experience
- Effect of sanctions & prosecutions
- Check out the new website!

Future initiatives

- More risk based approaches to verification
- National CRA/VRA?
- Review of the sanction regime
- ESA
- HB Reform?

Future Direction

- DSO6
- Removal of the accounts qualification
- Welfare Reform
- Joint Teams
- Funding?

The Future?

- Is HB still fit for purpose?
- One Service/One Benefit?
- Working Age Benefit/Pensioner Benefit?
- Combined Fraud Teams?
- Simplification?

The Future's Bright,
the Future's.....yours!