

The issues facing Housing Benefit – the DWP perspective

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**IRRV Scottish Benefits
Conference - Crieff
3rd December 2008**

ro-ràdh

- a bhith moiteil às na choilean sinn
- ath-leasachadh
- sochair gus cosnadh
- pheinnseinearan
- atharrachaidh
- an airgead
- àm ri teachd
- com-pàirteachas
- co-dhùnadh

a bhith moiteil às na choilean sinn

- Much improved administration
- Better processes
- e.government
- Fit with wider reforms
- Local Housing Allowance
- Employment and Support Allowance

ath-leasachadh

- **Barriers to work**
- **Fair comparisons with working people**
- **Child poverty – disregards**
- **Simplification**
- **Pension Credit/CTB take-up**

sochair gus cosnadh

- **In and out of work project**
- **Extended payments/rapid reclaim**
- **Raising awareness of in-work HB**
- **Fit with wider reforms**
- **Tapers, disregards and tax credits**
- **Financial inclusion**

pheinnseinearan

- **Take-up**
- **Claim processes**
- **Backdating**
- **Access to services**
- **More generous provision?**

an airgead

- **Cost of reforms**
- **Economic downturn**
- **Underlying efficiency drive**
- **Drive to reduce fraud and error**

atharrachaidh

- **What you're really good at doing**
- **More structural reform**
- **Where circumstances allow**
- **Process improvements**
- **Risk-based verification**
- **Access to data - security**

com-pàirteachas

- **Key theme of welfare reform**
- **Central versus local**
- **Integrated processing**
- **One point of contact**
- **Joint-working to expand**
- **Targets and performance measures**
- **Performance Development Team**

à m ri teachd

- **White paper**
- **Consultation on reform**
- **Pressure to reduce costs**
- **Evidence-based policy work**
- **Momentum for reform**
- **Single working age benefit**

co-dhùnadh

- **Excellent progress**
- **Constantly evolving story**
- **Case for further reform**
- **More change to come**
- **Join up services more effectively**
- **Delivering for our customers**